

# Guide to Completing I-765 Online



International Students and Scholars Office  
University of North Carolina at Charlotte



# Instructions

Please note this presentation is for instructional purposes only. The following screenshots have been provided directly from USCIS. ISSO is not responsible for any changes made to the online application by USCIS.

Ultimately, it is your responsibility to carefully review the USCIS I-765 instructions and I-765 form, and to properly complete and file your application in a timely manner.

You must request an I-20 from ISSO before you begin the I-765 application.



# Important Reminders

- Do not submit an online application if you have already filed by mail. Duplicate applications may be denied by USCIS.
- You may only file Form I-765 online from within the U.S. You are not eligible to apply for OPT from outside the country.
- While filing Form I-765 online may be quicker and easier than filing by mail, it does not speed up the time required for USCIS to adjudicate your application. See the USCIS website for current processing times.
- Once you submit your application, you cannot go back to edit or change information. Please contact an ISSO advisor immediately if you believe you have provided incorrect or incomplete information when filing Form I-765. Failing to do so can result in Requests for Evidence (RFEs), processing delays, or the denial of your application by USCIS.
- You can still choose to file your I-765 using the paper process. However, as noted above in point (1), please do not file using both methods.

# Do I need an ISSO cover letter?

Unlike the Paper I-765, you do not have to upload the ISSO Cover Letter with your online application. The online application is intuitive so there are no inapplicable fields to worry about nor will it let you go on to the next screen if you've neglected to fill-in a required field.



# Benefits of Filing Online

- All information is submitted online. There is no mailing or postage cost involved
- You must complete all required fields before the system will allow you to proceed. This may mean less chances that your application will be rejected due to incomplete information
- Immediate receipt number
- You can use the online portal to respond to Requests for Evidence (RFEs)
- Updating your address/contact information in profile is immediate
- Can sign up for alerts on case actions
- You can save your work and come back!!!

# OPT Application Checklist

- 1 Two digital 2x2 color passport photo that meets USCIS specifications (taken in last 30 days)
- 2 A scan of your passport photograph page OR your most recent I-94 form
- 3 A digital copy of your I-20 with an OPT recommendation that was issued in the last 30 days for post-completion OPT (MUST request this from ISSO before beginning I-765)
- 4 Your most recent form I-94 information
- 5 Your credit card, debit card, or account information with which you will pay the \$410 filing fee
- 6 A scan of any previous I-20s with CPT or OPT information (if applicable)
- 7 A scan of the front and back of any previous EAD cards (if applicable)



## Sign Up

Your USCIS account is only for you. Do not create a shared account with family or friends. Individual accounts allow us to best serve you and protect your personal information.

You must provide your own email address below if you are the one who is filing a form online, submitting an online request, or tracking a case.

**Email \***

**Email confirmation \***

Your email address is used to log in to your USCIS Account. All USCIS email communications will be sent to this address.

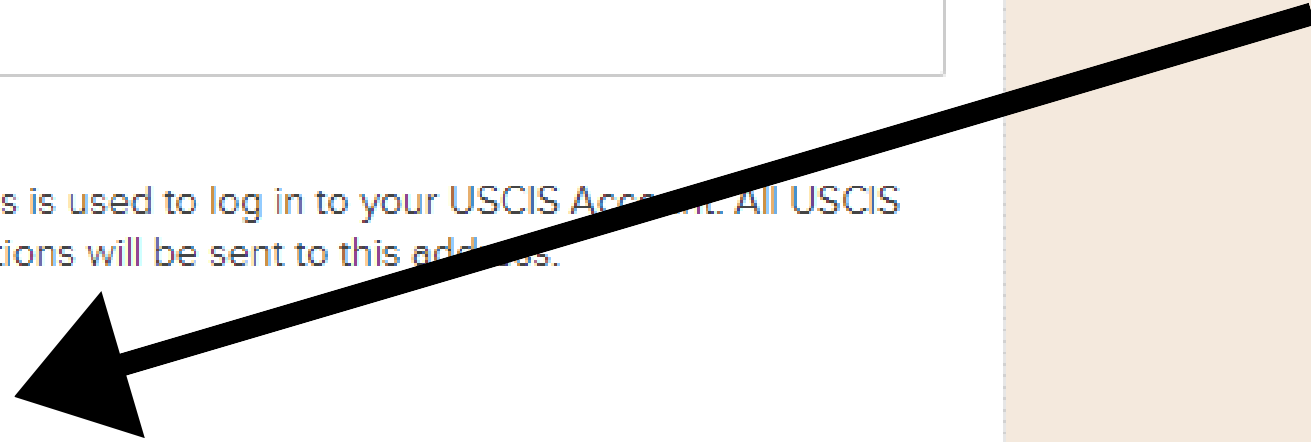
Sign Up

Already have an account?

[Sign In](#)

## Step 1: Sign-in or create a USCIS Account

If you have previously created an account with USCIS, use that account to sign in. If not, use your UNC Charlotte email address to sign up.





## Account Type

**Select an account type:**

**I am an applicant, petitioner, or requestor.**

- USCIS only offers certain benefit types for online filing. Please refer to [uscis.gov](https://uscis.gov) for further guidance.
- You may use this account type to file an online Form I-134A as an individual agreeing to financially support a beneficiary. You may also use this account type if you are a beneficiary of a confirmed online Form I-134 or I-134A.
- You cannot file an H-1B Registration with this account type.

**I am a Legal Representative.**

- I am an attorney eligible to practice law in the United States.
- I am an accredited representative of a qualified organization that is recognized by the Department of Justice in accordance with 8 CFR part 1292.

**I am an H-1B registrant.**

- I am an authorized signatory submitting an H-1B Registration or signing an H-1B Registration to be submitted by a legal representative.
- A registrant account can be used only to submit H-1B Registrations.
- If you are an attorney or accredited representative that requires the submission of a Form G-28 and are submitting H-1B Registrations on behalf of an H-1B employer or agent, you must use a Legal Representative account.


Submit

You may see a page like this after you first create your USCIS account.

You will select "I am an applicant, petitioner, or requestor."



## Step 2: Click "File a form online"



Welcome To Your USCIS Account

Select What You Want To Do

 Add a paper-filed case  
View your case status and case history by adding your case to your account

 **File a form online**  
Start a new form, upload evidence, and pay and submit online

 Enter a representative passcode  
Review and sign forms prepared for you by your attorney or representative

 Verify your identity  
Answer questions about your immigration history to verify your personal identity

The image shows a screenshot of the USCIS account dashboard. At the top, it says "Welcome To Your USCIS Account" and "Select What You Want To Do". Below this are four white cards with blue borders. The first card is "Add a paper-filed case" with a folder icon. The second card is "File a form online" with a document icon, and a black arrow points to it from the top left. The third card is "Enter a representative passcode" with a lock icon. The fourth card is "Verify your identity" with an ID card icon.


## File A Form

Once you start your form, we will automatically save your information for 30 days, or from the last time you worked on the form.

Select the form you want to file online.

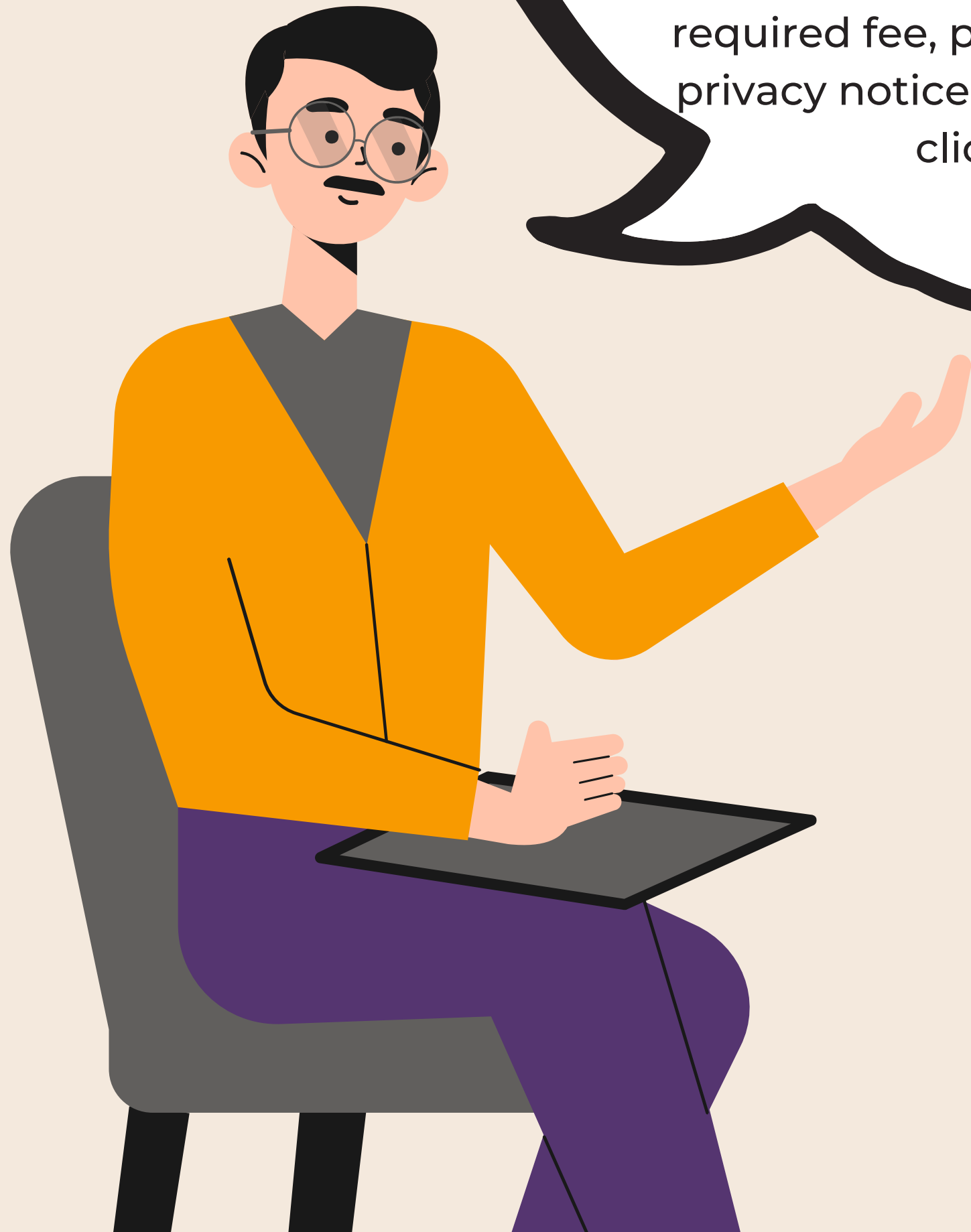
- Application to Replace Permanent Resident Card (I-90)
- Request for a Hearing on a Decision in Naturalization Proceedings (N-336)
- Application for Naturalization (N-400)
- Application for Replacement Naturalization/Citizenship Document (N-565)
- Application for Certificate of Citizenship (N-600)
- Application for Citizenship and Issuance of Certificate Under Section 322 (N-600K)
- Application for Employment Authorization (I-765)  
Only certain F-1 students seeking optional practical training (OPT) may file Form I-765 online. This includes:
  - Pre-completion OPT - (c)(3)(A) eligibility category;
  - Post-completion OPT - (c)(3)(B) eligibility category; or
  - a 24-month extension for STEM students (students holding a degree in science technology, engineering, or mathematics) - (c)(3)(C) eligibility category.For all other eligibility categories, you must submit a paper [Form I-765](#).
- Petition for Alien Relative (I-130)
- Application To Extend/Change Nonimmigrant Status (I-539)

**Step 3:**  
Select "Application for  
Employment Authorization"  
(I-765).



Start form

Step 4: Please be sure to read all the information on the *Completing Your Form Online* page, including required fee, processing times, and privacy notice. Once done reading, click "Start".



## What is your eligibility category?

 You can file your request online only for certain eligibility categories

If your eligibility category does not appear on the drop-down list, you must file a paper [Form I-765](#). If you submit online and are not eligible for one of the listed categories, your application may be denied.

A(12) Temporary Protected Status Granted

c(3)(A) Student Pre-Completion OPT

c(3)(B) Student Post-Completion OPT

c(3)(C) STEM Extension

## Step 5: Select Eligibility Category

Post-completion OPT begins after graduation or completion of the formal coursework (during thesis, dissertation, or final project).

**Choose c(3)(b) Student Post-Completion OPT**

## What is your reason for applying?

- Initial permission to accept employment
- Replacement of lost, stolen, or damaged employment authorization document or correction of my employment authorization document NOT DUE to US Citizenship and Immigration Services error
- Renewal of permission to accept employment

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## Have you previously filed Form I-765?

- Yes
- No

## Step 6:

### Reason for applying

Post-Completion OPT applicants should select **Initial permission to accept employment**.

### Have you previously filed Form I-765?

Select "No" if you have not previously applied for work authorization with an I-765.

Select "Yes" if you have previously filed an I-765 (you will be required to upload a copy of your last EAD card in the "Evidence" section).

Is someone assisting you with completing this application?

Yes

No

Step 7:

Preparer and interpreter  
information

Select "no" unless someone (e.g.,  
an interpreter) is assisting you  
with the application.



## What is your current legal name?

Your current legal name is the name on your birth certificate, unless it changed after birth by a legal action such as marriage or court order. Do not provide any nicknames here.

**Given name (first name)**

**Middle name**

**Family name (last name)**

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## Have you used any other names since birth?

Other names used may include nicknames, aliases and maiden names.

Yes

No

## Step 8: Enter your full legal name(s)

Enter your full legal name used on your passport in this section. If you have used any prior names, be sure to select yes to the second question and enter all prior names.

(Other names would apply if you have legally changed your name, have gotten married, etc.)





## How may we contact you?

### Daytime telephone number

### Mobile telephone number (if any)

This is the same as my daytime telephone number.

### Email address

**Step 9:**  
Enter your phone number  
and email address

## What is your current U.S. mailing address?

We will use your current mailing address to contact you throughout the application process. We may not be able to contact you if you do not provide a complete and valid address. Please provide a U.S. address only.

**In care of name (if any)**

**Address line 1**

Street number and name

**Address line 2**

Apartment, suite, unit, or floor

**City or town**

**State**

**ZIP code**

## Step 10:

# Enter your U.S. mailing address\*

\*If your current mailing address is not the same as your physical address, enter your physical address.

\*\*This address is where your EAD card will arrive to.

● ● ●

What is your gender?

- Male
  - Female
- 

What is your marital status?

- Single
- Married
- Divorced
- Widowed

**Step 12:**  
Select your gender  
and marital status

What is your city, town, or village of birth?

What is your state or province of birth?

What is your country of birth?

What is your date of birth?

## Step 13: Enter your birth information

### **\*IMPORTANT\***

Be sure to enter your date of birth in **month/day/year format**. Incorrect date of birth formatting is one of the most common EAD card errors. As a reminder, errors caused by incorrect information provided on Form I-765 will require an additional filing fee.

What is your country of citizenship or nationality?

List all countries where you are currently a citizen or national.

+ Add country

**Step 14:**  
Enter your country or countries of citizenship or nationality

What is your Form I-94 Arrival-Departure Record Number (if any)?

When did you last arrive in the United States?

List your arrival date, place of arrival, and status at arrival.

**Date of arrival**

**Place of arrival**

**Status at last arrival**

## Step 15:

# Enter information about your last entry to the U.S.

### **\*IMPORTANT\***

Access Your I-94 & Travel History Online  
To retrieve your I-94 and travel history information, click [here](#).

If you have trouble accessing your I-94 information, try your prior passport number(s), if possible. If you continue to have issues accessing your I-94 information, email your ISSO advisor.



What is the passport number of your most recently issued passport?

What is your travel document number (if any)?

What is the expiration date of your passport or travel document?

MM/DD/YYYY

What country issued your passport or travel document?

## Step 16: Enter passport information

Most students do not have a travel document or travel document number. If you think you have a travel document, please contact your OPT advisor.



What is your current immigration status or category?

F-1 Student, Academic, Language Program

What is your Student and Exchange Visitor Information System (SEVIS) Number (if any)?

Use the "Additional Information" section to include all previously used SEVIS numbers.

Your SEVIS ID number can be found on your I-20

**Step 17:**  
Enter your immigration status  
and SEVIS number

## What is your A-Number?

I do not have or know my A-Number.

A-

## What is your USCIS Online Account Number?

Providing your unique USCIS Online Account Number (OAN) helps us manage your account. You may already have an OAN if you previously filed [certain paper forms](#) and received an Account Access Notice in the mail. You can find the OAN at the top of the notice; it is not the same as an A-Number.

I do not have or know my USCIS Online Account Number.

## Step 18:

# A-Number and USCIS Account Number



Most F-1 students do not have an A-Number or USCIS Online Account Number. If you do not, select the boxes that state you do not know or have the number.

If you have been issued an EAD card in the past, the USCIS # is your A number.

Has the Social Security Administration (SSA) ever officially issued a Social Security card to you?

- Yes
- No

If you do have a Social Security card, click yes and enter the number.

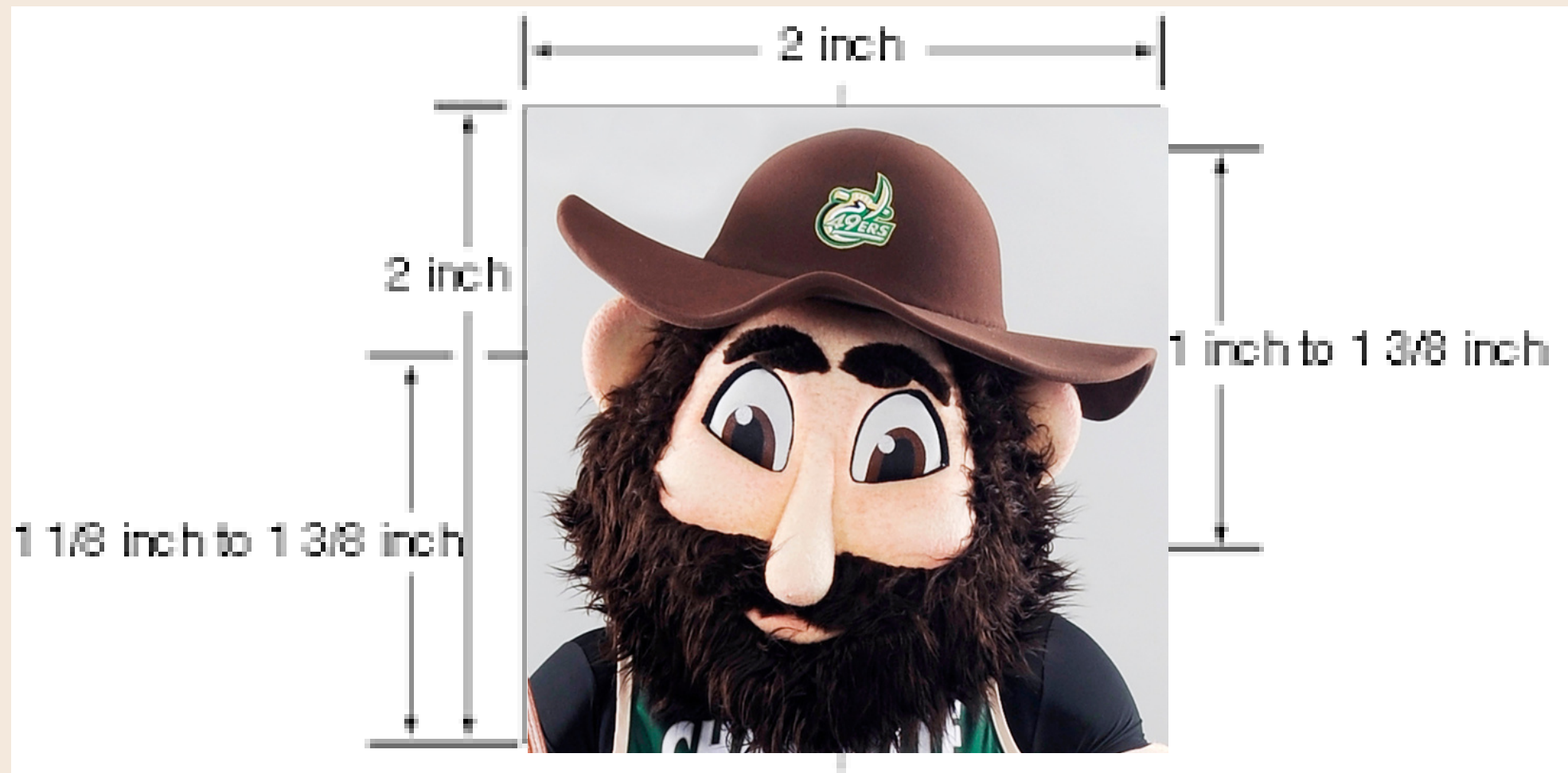
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Do you want the SSA to issue you a Social Security card?

- Yes
- No

You will need a social security card to work in the U.S. If you do not have a social security card, please choose Yes.

## Step 19: Social Security Card Questions



## Step 20: Upload 2x2 Color Passport Sized Photo

Passport photos can be taken at Union Station (on campus), USPS, or other drug stores

USCIS requires you either scan them in or take a picture with your phone and upload

## I-94, Arrival And Departure Record

Upload a copy of one of the following:

- Your Form I-94, Arrival-Departure Record (front and back);
- A printout of your electronic Form I-94 ; or
- Your passport or other travel document.

If you were admitted to the United States by CBP at an airport or seaport after April 30, 2013, CBP may have issued you an electronic Form I-94 instead of a paper Form I-94. You may visit the [CBP website](#) to obtain a paper version of an electronic Form I-94. CBP does not charge a fee for this service. Some travelers admitted to the United States at a land border, airport, or seaport, after April 30, 2013, with a passport or travel document, who were issued a paper Form I-94 by CBP, may also be able to obtain a replacement Form I-94 from the CBP website without charge.

If your Form I-94 cannot be obtained from the CBP website, it may be obtained by filing [Form I-102, Application for Replacement/Initial Nonimmigrant Arrival-Departure Record](#), with USCIS. USCIS does charge a fee for this service.

### File requirements

- Clear and readable
- Accepted file formats: JPG, JPEG, PDF, TIF, or TIFF
- No encrypted or password-protected files
- If your documents are in a foreign language, upload a full English translation and the translator's certification with each original document.
- Accepted characters: English letters, numbers, spaces, periods, hyphens, underscores, and parentheses
- Maximum size: 6MB per file

[Choose](#) or drop files here to upload

# Step 21: Upload I-94 record OR passport biographical page

## \*IMPORTANT\*

Access Your I-94 & Travel History Online  
To retrieve your I-94 and travel history  
information, click [here](#).

If you have trouble accessing your I-94  
information, try your prior passport  
number(s), if possible. If you continue to  
have issues accessing your I-94  
information, email your ISSO advisor.

## Employment Authorization Document Or Government ID

Upload a copy of your last Employment Authorization document (EAD) (front and back). If you were not previously issued an EAD, you must upload a copy of a government-issued identity document (such as a passport) showing your picture, name, and date of birth; a birth certificate with photo ID; a visa issued by a foreign consulate; or a national ID document with photo and/or fingerprint. The identity document photocopy must clearly show your facial features and contain your biographical information.

### File requirements

- Clear and readable
- Accepted file formats: JPG, JPEG, PDF, TIF, or TIFF
- No encrypted or password-protected files
- If your documents are in a foreign language, upload a full English translation and the translator's certification with each original document.
- Accepted characters: English letters, numbers, spaces, periods, hyphens, underscores, and parentheses
- Maximum size: 6MB per file

**Choose** or drop files here to upload

## Step 22: Upload Any Prior EAD Cards Issued By USCIS

If you have not been issued an EAD card before, you must upload a government issued identity document.

Example: Passport ID page, Visa

## Previously Authorized CPT Or OPT

Upload evidence of any previously authorized CPT or OPT and the academic level at which it was authorized.

### File requirements

- Clear and readable
- Accepted file formats: JPG, JPEG, PDF, TIF, or TIFF
- No encrypted or password-protected files
- If your documents are in a foreign language, upload a full English translation and the translator's certification with each original document.
- Accepted characters: English letters, numbers, spaces, periods, hyphens, underscores, and parentheses
- Maximum size: 6MB per file

**Choose** or drop files here to upload

## Step 23:

Upload evidence of prior approved OPT and/or CPT

If you have not previously been authorized for OPT or CPT, please do not upload anything.



## I-20, Certificate Of Eligibility For Nonimmigrant Student Status

Upload a copy of the Form I-20, Certificate of Eligibility for Nonimmigrant Student Status endorsed by the Designated School Official (DSO). For the (c)(3)(B) eligibility category, your DSO must have entered the recommendation for OPT into your SEVIS record within 30 days of you submitting Form I-765. If you fail to do so, we will deny your OPT request. For the (c)(3)(C) eligibility category, the Form I-20 must have been endorsed by the DSO within 60 days of submitting Form I-765.

### File requirements

- Clear and readable
- Accepted file formats: JPG, JPEG, PDF, TIF, or TIFF
- No encrypted or password-protected files
- If your documents are in a foreign language, upload a full English translation and the translator's certification with each original document.
- Accepted characters: English letters, numbers, spaces, periods, hyphens, underscores, and parentheses
- Maximum size: 6MB per file

**Choose** or drop files here to upload

## Step 24: Upload OPT-Requested I-20 given to you by ISSO

ISSO advisor must have entered  
the recommendation for OPT  
into your SEVIS record within 30  
days of you submitting  
Form I-765

Don't forget to sign your I-20....  
**IN BLUE PEN INK!!!!**



## Additional Information

If you need to provide any additional information for any of your answers to the questions in this form, enter it into the space below. You should include the questions that you are referencing.

If you do not need to provide any additional information, you may leave this section blank.

[+ Add a response](#)

Step 25:  
Additional Information

SEE NEXT SLIDE IF YOU  
QUALIFY FOR  
ADDITIONAL  
INFORMATION

Section

Evidence

Page

College degree

Question

College Degree

Additional information

Previously enrolled at Cornell University, from  
8/1/2011 5/15/2015  
N009999999  
Graduated on 5/15/2015  
Bachelors in Mat Sci. Engineering  
Transferred to UNC-Charlotte

195/500

If you have done a previous degree level in the US

Section

About You

Page

Your immigration information

Question

What is the passport number of your most recentl...

Additional information

I most recently entered the U.S. on MM-DD-YYYY with passport ##### and was issued I-94 #####. Since this date, I have renewed my passport. The number of my new passport is #####.

If you have renewed your passport since you last arrived in the US



### Section

About You



### Page

Your immigration information



### Question

What is your current immigration status or category?



### Additional information

Previous H-4 status

From 8/2/2017 to 4/29/2018

Exited US on 4/29/2018.

OR

Change of Status approved on 4/29/2018

If you changed your visa status while a student (ex. H4 to F-1).



### [Review the I-765 form information](#)




Here is a summary of all the information you provided in your application.

Make sure you have provided responses for everything that applies to you before you submit your application. You can edit your responses by going to each application section using the site navigation.

We also prepared a draft case snapshot with your responses, which you can download below.

 [View draft snapshot](#)



View your draft snapshot and **SAVE** a copy of your application for your own records.

## Step 26: Review Application

Please triple check and review your application. The online I-765 form will indicate if there is any missing information.

## Applicant's statement

You must read and agree to the statement below.

- I can read and understand English, and have read and understand every question and instruction on this application, as well as my answer to every question.

## Step 27:

Read and agree to the applicant's statement



Copies of any documents I have submitted are exact photocopies of unaltered, original documents, and I understand that USCIS may require that I submit original documents to USCIS at a later date. Furthermore, I authorize the release of any information from any and all of my records that USCIS may need to determine my eligibility for the immigration benefit that I seek.

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I furthermore authorize release of information contained in this application, in supporting documents, and in my USCIS records, to other entities and persons where necessary for the administration and enforcement of U.S. immigration law.

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I understand that USCIS may require me to appear for an appointment to take my biometrics (fingerprints, photograph, and/or signature) and, at that time, if I am required to provide biometrics, I will be required to sign an oath reaffirming that:

1) I reviewed and understood all of the information contained in, and submitted with, my application; and

2) All of this information was complete, true, and correct at the time of filing.

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I certify, under penalty of perjury, that all of the information in my application and any document submitted with it were provided or authorized by me, that I reviewed and understand all of the information contained in, and submitted with, my application, and that all of this information is complete, true, and correct.

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I have read and agree to the applicant's statement

**Step 28:**  
Read and agree to the applicant's statement



# USCIS I-765

## Payment Information

Payment Amount \$410.00

### I want to pay with my

- Bank account (ACH)
- Debit or credit card

[Continue](#)

[Cancel](#)

## Step 29:

Pay the \$410 filing fee with either a bank account (account and routing number needed) or with a debit/credit card

Payment is taken the next business day, and must be within the 30 days of I-20 issue date

# USCIS processing times as of 02/14/2023

80% of cases are completed within

**2**  
Months

How to check the status of  
your case:  
(click picture)

## CASE STATUS ONLINE

Use this tool to track the status of an  
immigration application, petition, or  
request.

Enter a Receipt Number [?](#)

CHECK STATUS

[PRIVACY ACT STATEMENT](#)



**Congratulations- you just successfully applied for OPT online! ISSO sends you best wishes while you wait for approval.**

**Wow, thanks ISSO for walking us through it step by step! I will be sure to check my case status routinely and email you if I have any questions!**

